

Due to COVID-19, all our office premises are closed and we are working from home. For any information related to your policy, please be in touch with your broker. We will then work closely with them to find the most suitable way forward for you.



London Office	Ipswich Office
<p>For any queries on <u>property reinsurance</u> please contact our team through the following contact number or email.</p> <p>Email: mariana.alfons@newindia.co.uk Phone Number: 0207 480 6626</p>	<p>For <u>New and Renewal Business</u> please contact our Business team through the following contact number or email.</p> <p>Email: enquiries@newindia.co.uk Phone Number: 01473 233626</p>
	<p>For <u>claim services</u> please contact our claims team through the following contact number or email</p> <p>Email: newindiaclaims@garwyn.com Phone Number: 0121 231 4055</p>
	<p>For any <u>changes and alterations to the existing policies</u> please call to the following number or email</p> <p>Email: enquiries@newindia.co.uk Phone Number: 01473 233626</p>
	<p>For <u>information in relation to motor policies and claims</u>, please contact the concerned broker or our Managing General Agent. The details would be available on your policy documents.</p>

General Pointers :-

- 1) *Kindly avoid sending postal/ courier communications, as there would be no one at the office to receive them and the response thus may get inadvertently delayed.*
- 2) *Due to remote functioning, our contact numbers may sometimes get extremely busy. Please do have patience and bear with us for any inconvenience it may cause.*
- 3) *Tele-calls will be responded during the office hours as : Monday to Friday (9 am to 5 pm)*
- 4) *We will continue to adapt to maintain our service level as the situation in relation to COVID 19 evolves*